



IBEX Global  
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FOR IMMEDIATE RELEASE  
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## **IBEX Global Names New Chief Executive Officer**

IBEX Global Solutions (IBEX), a leading provider of contact center services and other business process outsourcing (BPO) solution, is pleased to announce the appointment of Robert “Bob” Dechant as Chief Executive Officer. Bob will join the company at the beginning of May and will be appointed to the Board on May 15, 2015. Interim CEO, Mohammed Khaishgi, will remain on the IBEX board as a non-executive director.

Mr. Dechant, a proven executive in the business process outsourcing and technology industries, brings multi-faceted leadership experience to the company. This completes the strengthening of IBEX’s leadership team, following key appointments to the COO and EVP Client Services roles earlier this year.

Mr. Dechant joins IBEX with over 25 years of leadership experience in strategic sales, marketing, and client management and operations with IBM, Convergys, 3Com Corporation, Modus Media, and Stream Global Services, Inc.

Most recently, Mr. Dechant was the Chief Sales, Marketing and Client Relations Officer at Qualfon Corp, a global business process outsourcing (BPO) provider. In this role, he diversified the client portfolio, implemented new sales and go-to-market processes and established viable nearshore markets, transforming the business into a rapidly growing player in the BPO industry. Prior to Qualfon, he was Executive Vice President for Sales, Marketing and Client Services for Stream Global Services, an \$850 million revenue per year global BPO provider.

Mr. Dechant has a Bachelors of Science degree from Fairfield University. Mr. Dechant will be based at IBEX headquarters in Washington, D.C.

Zia Chishti, Chairman of the Group, commented: “We are delighted to welcome Bob to the IBEX team and are confident he will prove to be a valuable addition to our Company. He brings an excellent background and strong leadership experience, gained within our industry in multiple functional areas at global scale. We look forward to working with him as we look to sustain and strengthen IBEX’s growth trajectory.”

**IBEX Global** (AIM: IBEX), headquartered in Washington, D.C., USA delivers onshore, near shore, and off-shore business process outsourcing solutions in 5 countries across 18 call centers, maintaining a network of over 9,000 employees. IBEX focuses on improving the customer service experience on behalf of over 70 global clients through multi-channel inbound and outbound communications in over 20 languages. For more information about IBEX Global, visit <http://www.ibexglobal.com> or e-mail [globalmarketing@ibexglobal.com](mailto:globalmarketing@ibexglobal.com).

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